

Quality Policy

Our commitment to standards

Carpet Style (Interiors) Ltd is committed to supplying and installing flooring to a consistently high standard, and to giving our customers a service they would recommend.

Our commitments

- Carry out our installations using our own directly employed, time served fitters wherever possible, rather than subcontracting.
- Install in line with the relevant British Standards, including BS 5325, BS 8203, BS 8201 and BS 8425.
- Prepare subfloors properly before we fit, and tell the customer if a floor is not ready.
- Back every installation with a 12 month workmanship warranty.
- Respond quickly to any snag, usually within 48 hours.
- Listen to customer feedback and act on it.
- Review our performance and this policy regularly, and aim to improve.

Authorisation

Signed	
Name and position	Bradley Chilton, Director
Date of issue	June 2026
Next review	June 2027